Identity Protection Program

Membership Benefits
Identity Protection Program
Agenda

• Introduction
• Identity Theft Landscape
• OPEIU ID Protect Program Benefits
• How to Enroll
• What Happens When I am a Victim of Identity Theft
• Questions and Answers
Common Human Circumstances

The sharing of personal data is now a fact of life.

- Work requires personal information.
- Relationships built through machines.
- Sharing more data in more ways every day.
ID Theft vs. Fraud
No One Is Immune
Identity Theft of a Minor

From: Kate J Kortsch <kkortsch@KjIConsulting.com>
Sent: Thursday, December 13, 2018 11:02 AM
To: Sarah@anywhere.com
Subject: Re: ACH Payment

Kindly let me know so I can provide the account information.

On Thu, Dec 13, 2018 at 7:42 AM Kate J Kortsch <kkortsch@KjIConsulting.com> wrote:

Hello Sarah,

I would like to add our new account for via ACH transfer to receive the current payment and all going forward.

Please advise.

Much appreciated!
Kate

Business communications

Bills paid from door or mailbox
**Data Breach**
A data breach is an unauthorized access and retrieval of sensitive information by an individual, group or software system.

**Ransomware**
A type of malicious software designed to block access to a computer system until a sum of money is paid.

**Phishing**
The fraudulent practice of sending emails purporting to be from reputable companies in order to induce individuals to reveal personal information such as passwords, credit card information and census.

**Dark Web Monitoring**
Constantly scans the underground economy for specific identity data elements. In the event that any personally identifiable information is detected in this environment as being used or transacted fraudulently, the participant is contacted by a Privacy Advocate, text message and or/email in order to take action.

**Dumpster Diving**
Rummage through trash to find bills or other papers with PII.

**Skimming**
An electronic method of capturing a victim’s personal information used by identity thieves. A skimmer is a small device that scans a CC and stores the information contained in the magnetic strip.
Pretexting
Form a social engineering in which an individual lies to obtain privileged data. A pretext is a false motive that often involves a scam where the liar pretends to need information in order to confirm the identity of an individual.

Change of address Fraud
The USPS allows an address to be changed in person or online.

Hacking
Committed through the usage of computers, the internet or virtual computers, which is defined as an unlawful access or entry into a computer terminal, database or digital record system belonging to another individual.

Shoulder Surfing
The practice of spying on a user of an ATM, computer, or other item to obtain personal access and information.

Unsecure Websites
When visiting a website, look at the browser, https vs http – NO S. The website you are talking to is secure when there is an S in the browser.
About InfoArmor

1500+ Clients

120+ Fortune 500 Clients

99% Client Retention

5M + Covered Lives

Industry Leading Protection

12Y Established in 2007

B2B Focused

Headquartered in Scottsdale, AZ

AZ

Financial Strength
Full Service Remediation
What to expect from our certified Member Care and Resolution team:

A one-on-one relationship with a Privacy Advocate® representative who will manage your restoration case from start to finish, helping you save time, money and stress.

Full identity restoration, including investigating, confirming and resolving fraudulent activity including known, unknown and potentially complicated sources of identity theft.

Guidance, completion and copies of all forms including documentation, correspondence and letters, allowing you to rest easy knowing a professional is working on your behalf.

Contact, follow up and escalation of issues on your behalf with involved agencies and institutions so you can focus on more important things instead of being on hold.
Digital Identity
What to expect

This interactive, easy-to-read report not only summarizes what a deep Internet search uncovered, but also offers tangible value while InfoArmor monitors the underground economy.

Review your digital footprint across websites, social media and online directories with an easy-to-read snapshot of your exposed information online.

Secure your personal information online through actionable tips contained in your personal Privacy Grade.

Monitor and take control of your online identity because we dig deeper than a typical search engine to help uncover items that the general public can’t find.

Discover exposed family member information so that you can better protect your digital family tree from falling into the wrong hands.
Internet Surveillance
InfoArmor internet surveillance continuously monitors the underground economy to uncover compromised, sensitive information including:

• Malicious command & control networks
• Black market forums
• Known compromised machines & servers
• Phishing networks
• Exploited websites
Enrolling is Easy

To sign up go to:

www.OpeiulDProtect.com
Enroll For Full Protection Services

PrivacyArmor Selections

Select a coverage type and a pricing option from the option(s) below:

**Coverage Type**
- Individual Plan

**Pricing**
- Complimentary
Provide your basic enrollment information.

Set up your online account.
Congratulations, Your Identity Is Protected with PrivacyArmor

We take our responsibility to protect your privacy seriously and look forward to serving you. If you have any questions, please feel free to contact us at (800) 789-2710 or by email at clientservices@itsarmor.com. You will receive a welcome email shortly with further instructions or you can click the button below to login to your account. If any of the information listed below is incorrect, you can login to your account to update.

Account Information

Name
Address
Email
Service Start
Cost

(855) 990-0994
Log in screen

Choose a dual authentication method

Enter code provided
From your dashboard you can get a snapshot or access your wallet and other resources.

Be sure to add your personal and financial information to the wallet to take full advantage of the service.
Once successfully enrolled, you will also receive an email from PrivacyArmor

Welcome to PrivacyArmor, your identity protection plan

Member ID: 8296135

Dear Laura,

Thank you for trusting us to protect your identity. If you haven't done so yet, please take a few moments to activate additional features inside your account.

Log in to your account

Have any questions? Review your benefit information here:
PrivacyArmor Plan Overview
Member Communication

Email Alerts

Timely Text Alerts
Victim Services

What to do when you are a victim of ID Theft

855-990-0994
What Happens if I Become a Victim of Identity Theft?

If you become a victim of identity theft, your union, OPEIU, has paid for you to receive all features for PrivacyArmor listed below. You will continue to receive Privacy Advocate Remediation, Digital Identity and Internet Surveillance in your service package.

Always Available 24/7
InfoArmor’s strength is combining personalized customer care with innovative identity monitoring technology. When you contact InfoArmor with a question or concern, your call is handled by one of our specially trained and certified Privacy Advocates.

Identity Monitoring
We monitor identities to uncover identity fraud at its inception. With this feature more fraud is detected sooner, including unauthorized account access, fund transfers and password resets*.

WalletArmor
This secure, online document repository makes lost wallet replacement quick and easy. Using state-of-the-art technology, we now include real-time card monitoring of the Underground Internet.

$1,000,000 Identity Theft Insurance Policy
If you are a victim of fraud, we will reimburse your out of pocket costs to reinforce your financial security. **

Solicitation Reduction
Guidance on how to limit exposure to fraud while reducing annoying calls, mail, and pre-approved credit offers.

High Risk Transaction Alerts
Receive alerts when someone has completed or attempted a transaction that required authentication questions to be answered.
Questions?

855-990-0994

Frontdesk@OPEIU.org

www.OpeiuIDProtect.com